

Privacy Policy

This is the privacy policy of Art Lab Amsterdam/Julia Mandle (hereinafter referred to as "we" or "us"). We are responsible for processing personal data collected through www.artlabamsterdam.com (the 'Website'). Personal data refers to all data that can be used directly or indirectly to identify you as an individual.

We respect your privacy, which is why this privacy policy explains which data we use, how we store, protect, and process it. This privacy policy applies to the website and complies with the requirements set out in the General Data Protection Regulation (GDPR).

Personal Data

To offer our website and services, we process personal data. We may store your data at different times, for example, when you visit our website, create an account via our website, use our services, or when you contact us. We are allowed to process your data because we ask for your consent through this privacy and cookie policy. By accepting this privacy and cookie policy and the use of cookies, your personal information is tracked. You can refuse cookies, and then some of your personal data will not be tracked (such as behavior on the site and preferences).

Categories of Personal Data

If you place an order on our Website, we will at least ask for the following personal data. We will record and store this information to process your order efficiently and correctly.

- First and last name
- Child's Name, Age, Special Needs
- Address details
- Phone number
- Email address

- Bank details
- Products you have purchased

Purposes of Data Processing

We collect and process your data for various purposes, including:

- To deliver the products you have purchased from us
- To correspond via phone or email about your order
- To inform you about changes to our services and products
- To allow you to create an account
- To be able to deliver goods to you
- To track how many visitors sign up for our newsletter
- To analyze your behavior on the Website to improve the Website and tailor our product offerings to your preferences
- To comply with requests and controls by regulators, tax authorities, and law enforcement agencies

We may also store the following data when you use our website:

Login

We store the following data in your account: password, email address, delivery address, billing address. This way, you don't need to provide us with your details again for a subsequent order. We also keep, for your convenience, the details of previous orders.

Newsletter

We have newsletters to keep you fully informed of offers and other news, for example. We use an opt-in system; every time you receive a newsletter from us, you can unsubscribe.

Participation in Actions

If you participate in a campaign or contest, we may ask for the following data; email address, first and last name, and possibly address details. We also measure the response to such actions.

During your visit to our Website, we may process the following data categories associated with the use of the Website:

- IP address
- Number of hits
- Visited web pages
- Duration of a visit to our Website

How Long We Keep Your Personal Data

We do not keep your data longer than necessary to achieve the purposes for which your data is collected.

Provision of Data to Third Parties

We respect the confidentiality of your data. Therefore, we will never sell your personal data to third parties. We only disclose your personal data to third parties involved in executing your order or request, or when we are obliged to make the information available to a competent court or authority.

We only share your data with companies if it is truly necessary for delivering your order and only those data that are necessary. With the companies that process your data on our behalf, we enter into a processor agreement to ensure the same level of security and confidentiality of your data. We remain responsible for these processing operations.

Your data can be shared with companies as mentioned below. They will store part of the data and complete a specific agreed task. Financial data (such as credit card numbers or PIN codes) are never stored by us.

- Payment services such as Ingenico (for iDeal payments) or your credit card company
- Shipping services such as PostNL, MyParcel, FedEx, UPS, Aramex
- Software companies that manage our Website

Cookies

Our Website uses cookies. A cookie is a small text file that we send to your browser so that we can automatically recognize your browser the next time you visit the Website. Cookies can collect information linked to the use of the Website, for example, which pages you visit and the duration of the user session.

We use cookies that are strictly necessary for the functionality of our Website. These cookies allow you to use our Website and its features, such as accessing secure areas. Without these cookies, specific features of the webshop, such as the shopping cart and online payments, would not work.

You can opt out of cookies by setting your internet browser to no longer store cookies. Additionally, you can delete all information previously stored through your browser's settings.

Only after obtaining your consent will we place cookies that are not strictly necessary for the use of the Website. If you do not give us consent for this, these cookies will not be placed on your computer.

Third-Party Websites

This privacy policy does not apply to third-party websites connected to our Website through links, for example. Such websites are subject to their terms and conditions and privacy statements.

Changes to the Privacy Statement

We may change this privacy policy. For this reason, we advise you to regularly consult the privacy policy so that you are aware of any changes.

Accessing, Modifying, or Deleting Your Personal Data

You have the right to access, correct, or delete your personal data. You can do this yourself through the personal settings of your

account. In addition, you have the right to withdraw any consent for data processing or to object to the processing of your personal data by our company, and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization named by you.

If you want to use your right to object and/or right to data portability or if you have other questions/comments about data processing, send an email to info@artlabamsterdam.com. To make sure that the request for access has been made by you, we ask you to send a copy of your identification with the request. In this copy, black out your passport photo, MRZ (machine-readable zone, the strip with numbers at the bottom of the passport), passport number, and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks at the latest. You also have the right to file a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).

Contact Information

Connection Rituals
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